

QUALITY POLICY

In support of our vision and mission:

WE WILL:

- Work as a skilled team.
- Be customer focused at all times.
- Exercise best practice in our electrical contracting and maintenance services.
- Adhere to the procedures and instructions in our ISO 9001 Quality system.
- Strive to “Do things right first time and every time”.
- Learn from our mistakes.
- Continually train and develop our team, providing a versatile workforce.
- Maintain our equipment in optimum working condition.
- Encourage our workforce to work safely and avoid injury to third parties.
- Abide by all applicable statutory and regulatory requirements.
- Encourage efficient use of materials, conservation of energy and correct disposal of materials to support the environment.
- Continually improve on the effectiveness of our Quality system through the review and improvement of our processes and the setting of Quality Objectives.
- Measure our customer satisfaction and strive to satisfy our customers’ requirements at all times.

This policy, which provides the framework for establishing our Quality objectives shall be made known to, understood and practiced by all our team. It shall be reviewed for continuing suitability and amended as required.

Issue 1: March 2011
Reviewed 24th February 2015